



YEAR IN REVIEW



2020 was a challenging year. It produced an unprecedented global pandemic that made the ongoing mission of the Beach to Bay Heritage Area more difficult than ever before. Our challenge was to stay relevant, continue to offer our mini-grant program, and expand our projects and programs to reach a virtual tourism and economic development community.

Undaunted, the Beach to Bay Heritage Area got creative. We downsized our operations footprint to become more self-sustaining moving into the future. We applied for and received funding to undertake new initiatives, and partnered with the Community Foundation to raise additional funds.

A generous grant from the Rural Maryland Council (RMC) allowed us to accomplish our rebranding efforts. The rebranding effort included strategic planning and the creation of a marketing platform that will enable us to expand outreach and improve status, position, and relevancy. We updated our trade name to the Beach to Bay Heritage Area (BBHA) and launched the largest campaign in our history to advocate heritage-oriented economic development and tourism in keeping with the unique character of the area by providing education, technical support, and resources to local citizens and organizations. This process involved roughly one hundred stakeholders from the tri-county area.

The RMC's grant also allowed us to produce virtual tours of some of our heritage assets. These virtual tours are designed to further advance the Beach to Bay Heritage Area's visibility while giving the local tourism offices and the museums, attractions and historic sites themselves, a valuable tool to bring the rich heritage of our area to visitors.

For the first time, the BBHA participated with the Community Foundation of the Eastern Shore and the Shore Gives More Initiative on Giving Tuesday. We raised funds and communicate with donors in a way we had not done before. By taking part in this program, we learned from other local nonprofits by sharing ideas, programs and incentives that work.

As we look forward to the new year, we will continue to create new partnerships, increase our membership and visibility in the community, and continue to create online content and videos. We will blend economic development at the local level with the conservation of the area's natural, cultural and historic resources in a regional heritage area approach that better serves all counties and municipalities on Maryland's Lower Eastern Shore. Thank you for joining us.

Sincerely,

Kristen Goller President Sincerely,

Lisa Challenger Interim Director



A YEAR OF CHANGE

New Branding

Thanks to a generous grant from the Rural Maryland Council; Maryland Agricultural Education and Rural Development Assistance Fund in the fall of FY20, we hired a consultant to facilitate an inclusive strategic planning and outreach process resulting in our development of an authentic marketing position for our heritage area. This new brand reflects and represents stakeholder input which supports our mission to: Preserve, protect and promote the cultural, natural, and historical heritage of Somerset, Wicomico and Worcester Counties. The new branding 'Beach to Bay Heritage Area' and the new website BeachesbBaysWaterWays.org is the outcome of our strategic planning process.

New Web Site

The new website offers options for telling the story of "our ways" whether it be art ways, bike ways, byways, fly ways, folk ways, food ways or waterways, we are now offering engaging content on these subjects. Content changes frequently to coordinate monthly e-news content. **BeachesBaysWaterWays.org**

Monthly e-newsletter

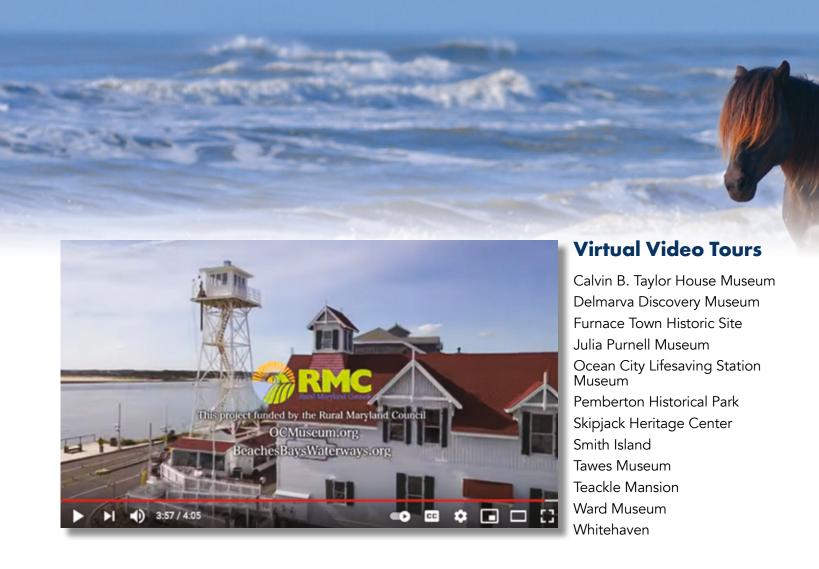
The Beach to Bay Heritage Area re-committed to publishing monthly professional newsletters. Each month we engage nearly 600 subscribers with new features that cover seasonal and current events in addition to standard information such as grant opportunities and other funding agencies and partners. BeachesbBaysWaterWays.org



Virtual Video Tours The Poul of the Poul

The Beach to Bay Heritage Area received another round of funding from the Rural Maryland Council- Maryland Agricultural Education and Rural Development Assistance Fund to help fund a series of virtual video tours of our museums and historic sites. COVID-19 is keeping people at home so heritage sites and museums are creating online tours across the country. This is a new project for the region and being done in order to encourage visitation to our sites and improve the economic viability of our heritage tourism partners and the region itself. The BBHA is producing one long version (5 minutes) and one :30 version better adapted for use on social media channels. The tours will be available on our YouTube channel in addition to tourism websites of each county and through the heritage site itself.





Mini-Grant Program





Mini grant awardees over the past three years include:

→ All Hallows Church, Worcester County	FY21
 Assateague Island Alliance, Worcester County 	
Berlin Heritage Foundation, Worcester County	FY21
Crisfield Heritage Foundation, Somerset County	
Delmarva Discovery Center, Worcester County	FY21
Friends of Poplar Hill Mansion, Wicomico County	
Furnace Town Living Heritage Museum, Worcester County	
➡ Green Hill Church, Wicomico County	FY21
Julia A. Purnell Museum, Worcester County	FY21
Lower Shore Land Trust, Tri-County	
 Ocean City Lifesaving Station Museum, Worcester County 	
Parsons Cemetery, Wicomico County	FY21
Rackliffe House Trust, Worcester County	
 Salisbury Art Space, Wicomico County 	
St. Martins Church, Worcester County	
→ Town of Snow Hill, Worcester County	
➡ Ward Museum, Wicomico County	
 Westside Historical Society, Wicomico County 	FY21
Whitehaven, Wicomico County	
Wicomico County Parks and Recreation	

Projects range from exhibits, to new websites to structural reports and interpretive signage.

This funding reflects a total of \$40,523 awarded for projects totaling nearly \$133,000.



The Beach to Bay Heritage Area participated in the Shore Gives More Campaign with the Community Foundation of the Eastern Shore, raising \$1805.

The BBHA was awarded a \$10,000 Maryland Non Profit Recovery Initiative Grant (NORI) to assist nonprofit organizations such as ours whose critical operations have been financially impacted by COVID-19 and state-of-emergency.

The BBHA was awarded \$10,000 from the Humphreys Foundation, Inc to continue to produce virtual video tours for our local attractions and museums.

MHAA Awarded the BBHA \$72,410 operating grant for FY21

MAERDAF Awarded the BBHA \$35,000 to continue into Phase III of our branding and marketing efforts as well as to start our first product development in years. We received grant money to help heritage assets and county tourism offices during this time of COVID by producing virtual tours of assorted museums located in our Tri-county area.



Economic and Programmatic Impact Study

The BBHA participated in a year-long study with the Maryland Heritage Areas Authority and the other 12 state certified heritage areas throughout the state to quantify the impact of the economic activity and the programmatic value of our technical and financial assistance.

and financial assistance.

Beach to Bay Heritage Area supports and sustains 3,142
jobs and generates \$29.6

million in tax revenues for state and local governments.

Since 2008, nearly \$1.6 million in financial assistance has been awarded through the MHAA and more than \$3.6 million in non-state funds for heritage tourism projects and programs have been leveraged.





Preserve, protect and promote the cultural, natural, and historical heritage of Somerset, Wicomico and Worcester Counties.

Board & Staff

Much of our accomplishments this year have been led by committee members, the team at Choptank Communications who executed our new brand and helped with our focus groups to determine our rational path forward to accomplish our organizational mission, and our new Acting Director, Lisa Challenger. We have created informal spokespeople for each of the three county contingents. By empowering our Board members and committee members, we have created a dynamic and energized Board of Directors who will move the Beach to Bay Heritage Area into the future with sound footing.



Lisa Challenger,

Acting Executive Director

Lisa brings decades of tourism experience to the Beach to Bay Heritage Area. She was Tourism Person of the Year as awarded by the Maryland Tourism Coalition. Having recently retired after thirty years as Worcester County's Director of Tourism, Lisa brings her vast knowledge and experience to help preserve, protect, and promote the heritage of Maryland's Wicomico, Somerset and Worcester counties.



Wicomico County

Kristen Goller, President

Sylvia Bradley

Matt Creamer

Kristin Sullivan

Jack Lenox

Lee Whaley

Bill Wilson

Worcester County

Russ Blake

Dr. Cynthia Byrd, Immediate Past President

Ann McGinnis Hillyer

Dr. Mona Margarita

Ivy Wells

Melanie Pursel

Curtis Dale

Liz Wist

Somerset County

Mindie Burgoyne, Treasurer

Carolyn Fitzgerald

Anne Gee

Carrie Samis, Vice President

Cynthia Stevens, Secretary

Clint Sterling



Kristen Goller,

Board President

Kristen agreed to serve on the Board, replacing an outgoing member of the Wicomico County contingent. Shortly thereafter, she bravely agreed to take the helm and calmly lead the Beach to Bay Heritage Area into the future. She succeeds Dr. Cynthia Byrd who capably guided the organization's efforts to begin Phases I and II of the branding and identity process. Kristen is the current Tourism Manager of the Wicomico County Recreation, Parks and Tourism Department.

Membership

Individuals

Anne Gee Jamie Heater Ann Hillyer Nancy Howard

Jack Lenox

Connie Strott Brent Sullivan Cheryl Vincent

Ivy Wells

Dee Dee Wood

Weston Young

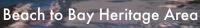
Darrell-Date

Liz Wist

Business/Organization

Ocean City LifeSaving Station Museum Pocomoke City

Town of Berlin Town of Ocean City Town of Snow Hill Ward Museum



14 South Main Street Berlin, MD 21811 info@beachesbayswaterways.org 410-251-3163



Funded by the Rural Maryland Council